



Mana Agro DMCC is committed to ensuring that all food products delivered to customers are safe for human consumption. This is achieved through adherence to FSSC 22000 Version 6, which ensures a systematic and thorough assessment of each step in our operation to guarantee food safety at all levels.

We commit ourselves to:

- Ensure that all activities are based on consumer needs and fulfill the requirements of the Food Safety Management System (FSMS).
- Provide the necessary resources, allocated by senior management, to support the effective implementation of the FSMS.
- Comply with all legal, statutory, and regulatory requirements of the United Arab Emirates.
- Regularly review employee competency through evaluations and provide appropriate training programs to enhance commitment to FSMS.
- Set and communicate clear objectives and KPIs, aligned with departmental goals, ensuring resources are available for their achievement.
- Provide adequate training to employees, ensuring that they are competent in food safety practices.
- Commit to internal and external communication regarding food safety. We will ensure transparent and effective communication within the organization and with external stakeholders, including suppliers, customers, and regulatory authorities.
- Promote continual improvement of the FSMS by regularly assessing and enhancing our food safety practices. We will foster an environment of learning and development to adapt to emerging risks and improve food safety standards continuously.

Mana Agro DMCC will ensure that:

- All products are sourced exclusively from certified and approved suppliers to maintain high standards of quality and compliance.
- Critical control processes are effectively monitored, maintained, and documented to ensure accountability and transparency.
- Outsourced services strictly meet predefined requirements to maintain consistent standards of quality.
- All personnel remain fully engaged and committed to the FSMS, fostering continual improvement and adherence to food safety protocols.
- Every client interaction, from inquiry to order acceptance, is conducted in full compliance with the legal and regulatory requirements of the country of sale.

Mana Agro DMCC requires its employees to adhere to the following food safety policies:

- Observe all food safety regulations and procedures set by the organization.
- Act in a manner that does not endanger themselves, their colleagues, the public, or the environment in relation to FSMS.

A handwritten signature in blue ink, appearing to read "Clinton Brown".

Clinton Brown
Chief Executive Officer
18 December 2024